



WYOMING COORDINATED TRANSIT PLAN

PROJECT ADVISORY COMMITTEE MEETING #3

June 28, 2022



Agenda

- 02:00 – 02:10 PM** Welcome
- 02:10 – 02:20 PM** Recap of Last Meeting
- 02:20 – 02:25 PM** Plan Development Next Step
- 02:25 – 02:40 PM** Stakeholder Interviews Recap
- 02:40 – 03:10 PM** Strategy Recommendations
- 03:10 - 03:20 PM** Discussion
- 03:20 – 03:25 PM** Next Steps
- 03:25 PM** Adjourn



Recap of Meeting #2



Coordinated Service Delivery

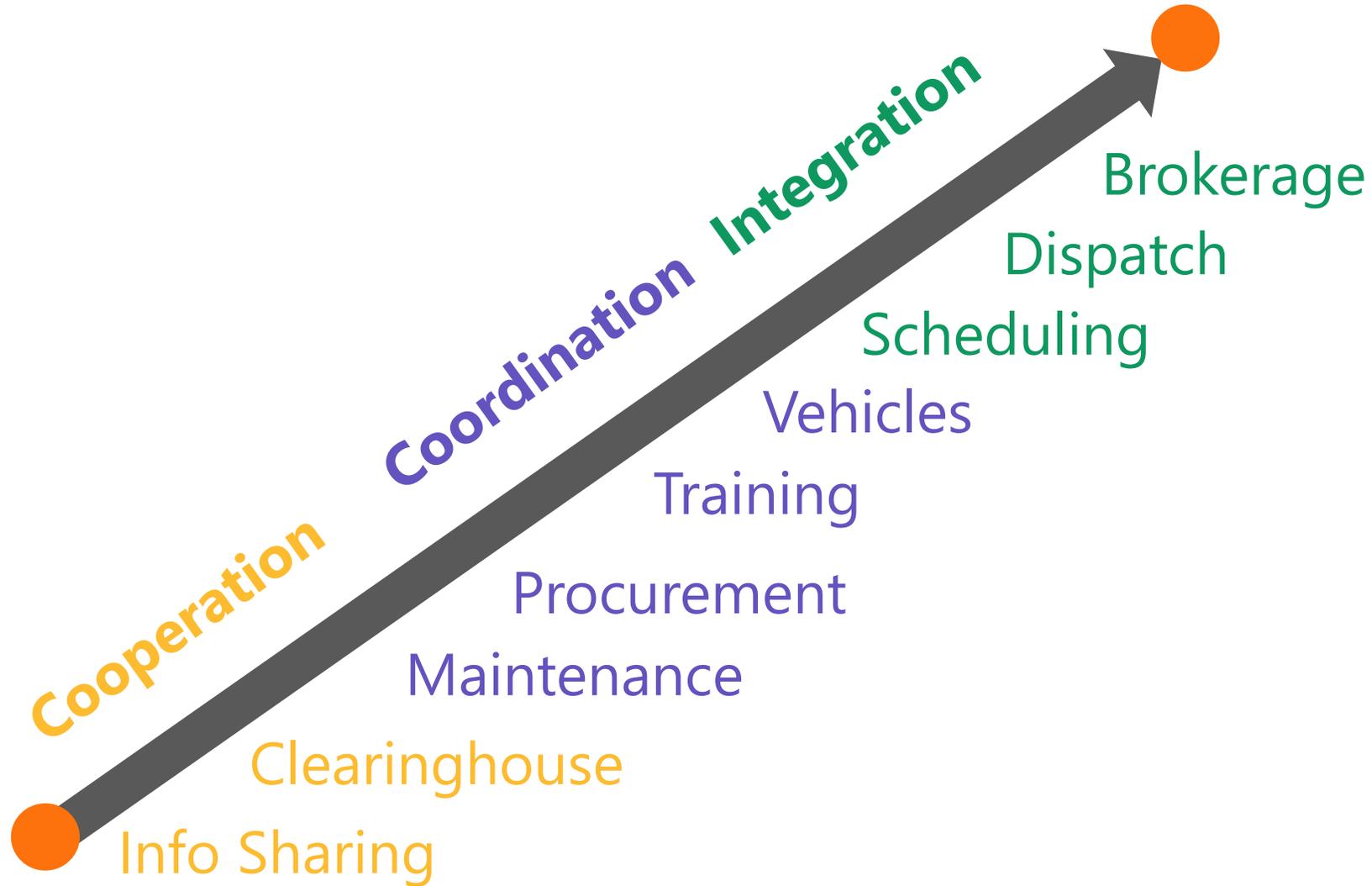


Transportation providers communicating with one another, pooling resources, responding to trip requests, and/or delivering services together

- **Avoids duplication** caused by overlapping individual program efforts
- **Improves overall mobility**, particularly when human service agencies are each providing transportation to their own clients
- **Eliminates** the **inefficiencies** that can result when there are multiple providers offering similar services
- Helps to **stretch limited** (and often insufficient) **funding** and **personnel resources**
- Can **reduce operating costs per trip** for transportation providers
- Users benefit from **more extensive service**, lower costs and **easier access** to transportation



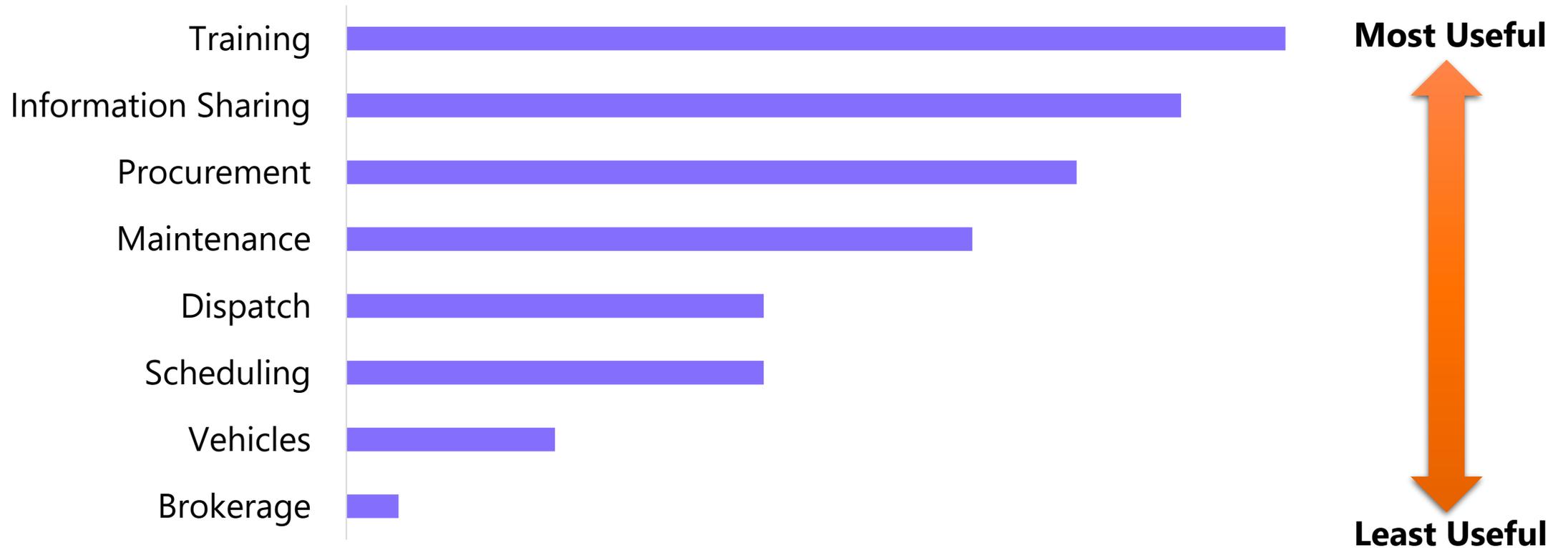
Coordination Continuum





Your Coordination Feedback

Which coordination elements feel most useful?





Plan Goals

Accessibility and Integration

- Improve the accessibility and integration of local and intercity transit providers to help Wyoming meet the needs of specialized transit users.

Coordination and Partnerships

- Strengthen partnerships between federal, state, regional, local, tribal, and private sector transportation entities to improve specialized transit service systems and coordinated service delivery.

Standardization

- Establish reporting standards and support agencies in meeting these standards.

Resources

- Facilitate high quality transit service by ensuring that agencies have adequate resources to address user needs.



Questions





Plan Development Process

Goals and Objectives

Determine goals for statewide transportation system and establish metrics for measuring progress

Strategy Recommendations

Develop recommended steps to meet the system goals

2



4



1

3

5

Baseline Conditions Assessment

Inventory current providers to understand existing programs, transportation services, and demographic profiles

Transit Needs and Challenges

Assess existing barriers to achieving the Plan's goals and objectives

Funding and Implementation

Outline funding sources and develop an implementation plan and timeline



Plan Development Next Step

- We have **identified** a core list of **specialized transit needs** and **challenges** from our:
 - Provider survey
 - Project Advisory Committee meetings
 - Stakeholder interviews
- **Stakeholder interviews** provided **previously unshared context** and **perspectives** that may be unfamiliar for some PAC members
- We have developed **strategy recommendations** that **address** these **needs** and **challenges**



Stakeholder Interviews



Interviewees

WYDOT-Funded Providers

- Meeteetse Recreation District
- Southern Teton Area Rapid Transit (START)
- Southwest Sublette County Pioneers Senior Center
- Sweetwater County Transit Authority Resource (STAR)
- Ten Sleep Senior Center
- University of Wyoming

Non-WYDOT Providers

- Cheyenne VA Medical Center
- Volunteers of America Northern Rockies

User Advocates

- Comea Shelter
- Family Services - Adult Protection Program
- Dept. of Health - Aging Division
- Dept. of Health – Behavioral Health: Mental Health, Substance Abuse
- Dept. Workforce Services – Vocational Rehabilitation
- Wyoming Governor's Council on Developmental Disabilities
- Wyoming Institute for Disabilities (WIND)



Interview Feedback – Providers

Resources

Hiring and retaining staff

Provider trainings

Centralized information center

Local match

Gas prices, inflation, supply chain issues



Interview Feedback – Providers

Coordination

Unreliable intercity bus service

Different outlooks on value/capacity for increased coordination

Varying desires for increased technology

Communications and grant processing challenges



Interview Feedback – Providers and Users

Service Need

› Different perspectives regarding if existing need is being met

› Desire for expanded service options

› Challenging for users to navigate riding the bus



Strategy Recommendations



Goals and Recommendations Overview

Collect Intercity and Intrastate Travel Needs Data
 Separate Insurance Pool for Transit Providers
 Expand/ Leverage Pool to Increase Service
 One-Call/One-Click Provider Directory
 Improve Grant Process
 Streamline Procurement
 Statewide Steering Committee
 Marketing and Outreach Strategies
 Partnerships with VocTech, Colleges, Universities

Accessibility & Integration	•	•	•	•		•	•	•	
Coordination & Partnerships		•	•	•		•	•	•	•
Standardization	•			•	•	•			
Resources		•		•	•	•			•



Collect Intercity and Intrastate Travel Needs Data

Concern

Most of our **data** is **anecdotal**
Statistical data is **important** for grants and funding opportunities



Recommendation

Collect uniform data on intercity and intrastate travel needs for specialized transportation user groups



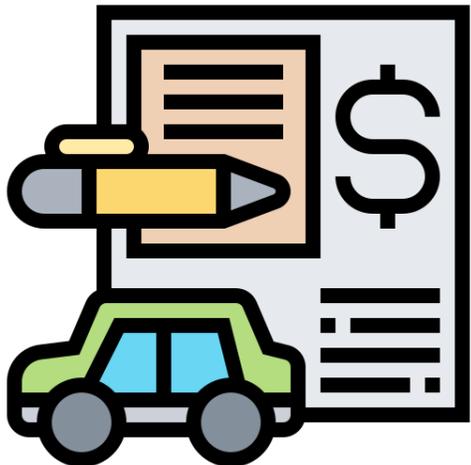
Separate Insurance Pool for Transit Providers

Concern

Insurance requirements **limit service areas** and can be **costly** for individual providers

Recommendation

Separate insurance pool for transit providers





Expand/Leverage Funding to Increase Service

Concern

Funding sources **often allocated** to **strong single candidate** or **group of candidates** working toward common goal

Cumbersome grant application **process**

Procurement of equipment and maintenance facilities can be **difficult**

Recommendation

Expand funding sources to increase services provided

Identify where **local funding matches can be pooled** to meet a common goal

Improve the **grant process** to include **performance measures** and **best practices**

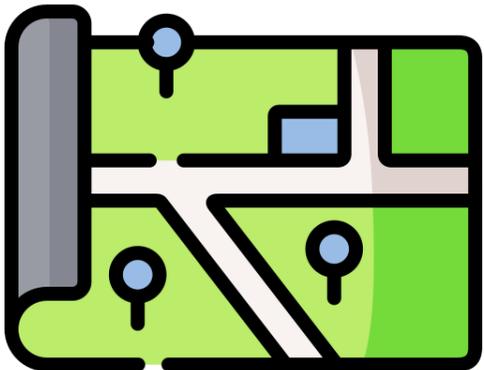
Streamline procurement



One-Call/One-Click Directory

Concern

Not all users, potential users, or **providers** of coordinated transit are **aware** of the **resources** or **service areas**



Recommendation

Develop **one-call/one-click directory** of specialized transit providers

First step in this program may include a **map** of **service providers** and the areas they serve



Communication and Outreach Strategies

Concern

Communication about **coordinated transit** may **not continue** beyond this plan

Current **outreach** and **educational strategies do not meet** the **needs** of all potential travelers

Recommendation

Develop **Statewide Steering Committee** framework to **continue communications** and **develop solutions**

Bus Buddies, travel training, and **expanded outreach** materials



Partnerships with Vocational Colleges & Universities

Concern

Lack of **interested** and **qualified** workforce



Recommendation

Partner with **vocational** and **technical programs**, **colleges**, **universities** and other **existing** programs



Discussion



Polling Question

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QUESTION ONE

**Do you support the
recommended strategies?**



Polling Question

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QUESTION TWO

**Please rank the strategies in
order of most to least valuable**



Polling Question

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QUESTION THREE

What important strategy(s) are missing?



Next Steps



Next Steps & Stay in Touch



Developing Implementation Plan



We'll share Plan with you for comments this fall



Plan comments inform next step for PAC

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