



WYOMING COORDINATED TRANSIT PLAN

PROJECT ADVISORY COMMITTEE MEETING #2

April 14, 2022



Agenda

- 09:00 – 09:10 AM** Welcome & Introductions
- 09:10 – 09:15 AM** Recap of Last Meeting
- 09:15 – 09:20 AM** Plan Development Next Step
- 09:20 – 09:35 AM** Coordinated Service Delivery
- 09:35 – 10:20 AM** Goals and Objectives for the Transportation System
- 10:20 – 10:25 AM** Interviews
- 10:25 – 10:30 AM** Next Steps
- 10:30 AM** Adjourn



Welcome



Polling Question

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QUESTION ONE

What aspect of spring are you most looking forward to?



Introductions

Name and Organization





Recap of Meeting #1



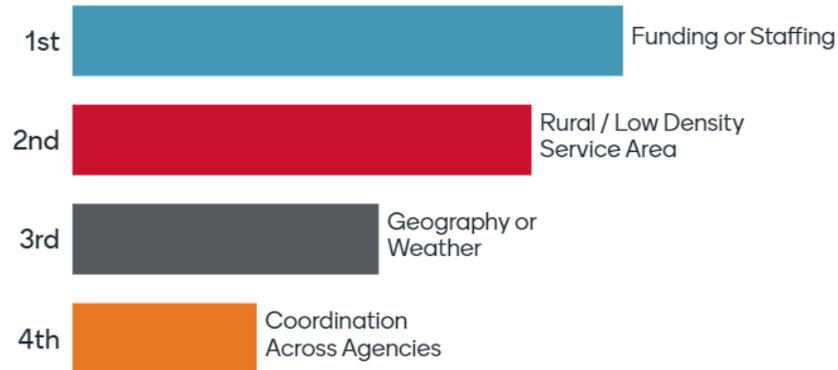
What is the Wyoming Coordinated Transit Plan?

- Identifies **transportation needs** and **service gaps** for **older adults**, **individuals with disabilities**, and **people with low incomes** in the state of Wyoming
- Provides **strategies** and **prioritizes** transportation services
- Developed in **collaboration** with **transportation providers** (public, private, and non-profit)
- **Input from users** of the transit system shapes the plan, too



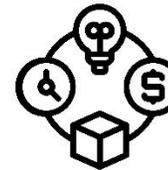
What We Heard

What are the biggest barriers to providing transit service?
Rank in order of (1) biggest barrier to (4) smallest barrier



Challenges and Barriers

- Staffing and Retention
- Climate and Weather
- Fleet Maintenance / Aging Vehicles
- Destinations Across State Lines



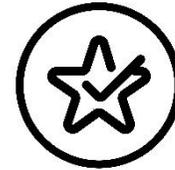
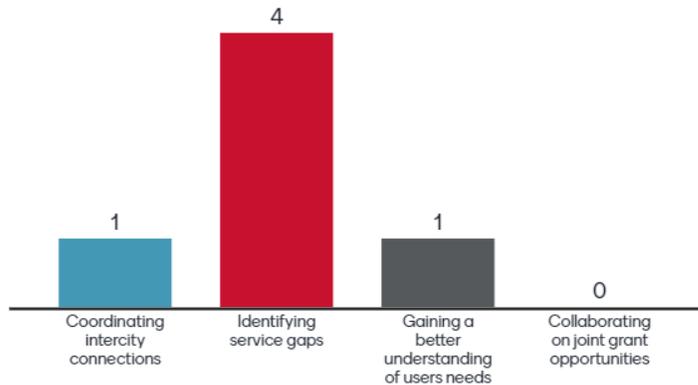
Additional Resources

- More Drivers
- Newer / Upgraded Vehicles
- Additional Fixed-Route Service



What We Heard cont...

What element of the plan would most benefit your organization?



Spreading the Word

- Branding and Contact Info on Vehicles
- Newsletters, Radio, Website, Social Media, Paid Ads
- Coordination with other Agencies (Food Bank, etc.)
- Word of Mouth



Successes

- Beloved Drivers
- Helping Others Less Fortunate



Plan Development Next Step



Plan Development Process

Goals and Objectives

Determine goals for statewide transportation system and establish metrics for measuring progress

Strategy Recommendations

Develop recommended steps to meet the system goals

2



4



1

3

5

Baseline Conditions Assessment

Inventory current providers to understand existing programs, transportation services, and demographic profiles

Transit Needs and Challenges

Assess existing barriers to achieving the Plan's goals and objectives

Funding and Implementation

Outline funding sources and develop an implementation plan and timeline



Today's Discussion

- Today we're discussing **goals and objectives** for the **specialized transportation system**
- **Goals and objectives set the course** for how we **improve mobility** for older adults, individuals with disabilities, and people with low incomes
- Our goals are **rooted in coordinated service delivery**, a way to help us achieve success
- We'll **review coordinated service delivery** and see how it could be integrated over time
- Then, we'll review **goals and objectives** for **preliminary discussion**



Coordinated Service Delivery



Coordinated Service Delivery

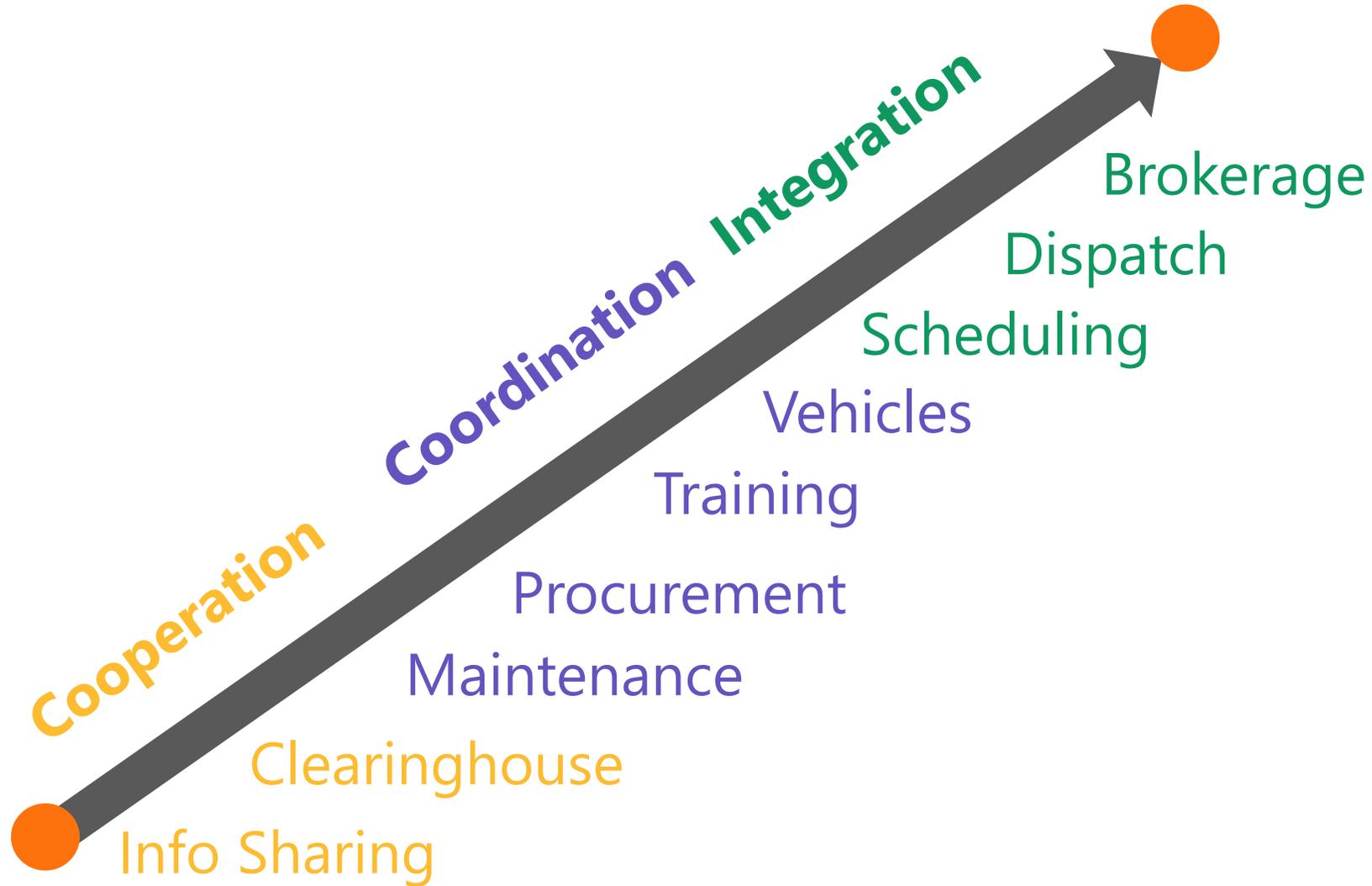


Transportation providers communicating with one another, pooling resources, responding to trip requests, and/or delivering services together

- **Avoids duplication** caused by overlapping individual program efforts
- **Improves overall mobility**, particularly when human service agencies are each providing transportation to their own clients
- **Eliminates** the **inefficiencies** that can result when there are multiple providers offering similar services
- Helps to **stretch limited** (and often insufficient) **funding** and **personnel resources**
- Can **reduce operating costs per trip** for transportation providers
- Users benefit from **more extensive service**, lower costs and **easier access** to transportation



Coordination Continuum





Polling Question

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QUESTION TWO

Which two coordination elements feel most useful?



Polling Question

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QUESTION THREE

Which two coordination elements feel least valuable?



Goals and Objectives



Discussion Framework

- We have drafted **preliminary goals** and **objectives**
- We want to **discuss** each goal and objective **with you**
 - Are we on the right track? Do they make sense for you?
- **Your feedback today** and **feedback from future interviews** will further shape our finalized goals and objectives
- **Incremental approach** – not aiming to swallow the elephant in one bite



Preliminary Goals

Standardization

- Establish reporting standards and support agencies in meeting these standards.

Coordination and Partnerships

- Strengthen partnerships between federal, state, regional, local, tribal, and private sector transportation entities to improve specialized transit service systems and coordinated service delivery.

Recruitment, Training and Retention

- Support the development of appropriately skilled and prepared transit workers and develop strategies to meet workforce challenges.

Accessibility and Integration

- Improve the accessibility and integration of local and intercity transit providers to help Wyoming meet the needs of specialized transit users.



Standardization



Standardization

Establish reporting standards and support agencies in meeting these standards.

Objectives

1. Review existing reporting standards, data specifications, information sharing, and collection processes to ensure consistency.
2. Develop an information clearinghouse for specialized transit services, funding sources, innovations, and coordination efforts.
3. Improve our identification, collection, and analysis of potential data sources.



Standardization Example

Standardize Grant Applications

- Evaluate existing data management platforms
- Define standards for data collection and reporting
- Providing guidance and training

The secretary shall:

“award a grant under section...5311 only if the applicant, and any person that will receive benefits directly from the grant, are subject to the reporting and uniform systems”

(Chapter 53 of title 49)



Coordination and Partnerships



Coordination and Partnerships

Strengthen partnerships between federal, state, regional, local, tribal, and private sector to improve specialized transit service systems and **coordinated service delivery**.

Objectives

1. Coordinate specialized transit programs with appropriate local, state, federal, and tribal agencies.
2. Develop model contracts or agreements for sharing resources.
3. Explore innovative partnerships with employers and institutions.
4. Enhance information-sharing and referral systems.



Coordination and Partnerships Example

Washington State Insurance Pool

- Risk sharing pool.
- Provides public transit agencies the benefits of combined resources to:
 - Self-insure
 - Purchase excess insurance
 - Manage claims and litigation
 - Receive risk management and training



WASHINGTON
STATE TRANSIT
INSURANCE POOL



Recruitment, Training, Retention



Recruitment, Training, Retention

Support the **recruitment** and **development** of appropriately **skilled** and **prepared transit workers** and **create strategies** to meet **workforce challenges**.

Objectives

1. Develop comprehensive recruiting, retention, and training strategies to overcome shortage of drivers and maintenance workers.
2. Develop a statewide certificate program for dispatchers, maintenance specialists, and vehicle operators and evaluate technological resources for delivering trainings.
3. Work in cooperation with cities, counties, technical schools, and community colleges to secure sufficient funding to support the recruitment, training, and retention of qualified professionals.



Recruitment, Training, Retention Example

Facilitate partnerships between Community Colleges and agencies to:

- Provide strategic support to agencies
- Address current and future workforce shortages
- Create a pipeline of trained and certified staff



Hinds Community College



Accessibility and Integration



Accessibility and Integration

Improve the **accessibility** and **integration** of local and intercity transit providers to help Wyoming meet the needs of specialized transit users.

Objective

1. Identify barriers to coordination and accessibility.
2. Prioritize connecting rural communities to urban centers.
3. Increase service options where gaps exist.
4. Implement new transportation technologies and practices.
5. Maintain infrastructure and assets in a state of good repair.



Accessibility and Integration

Service and Trip Coordination

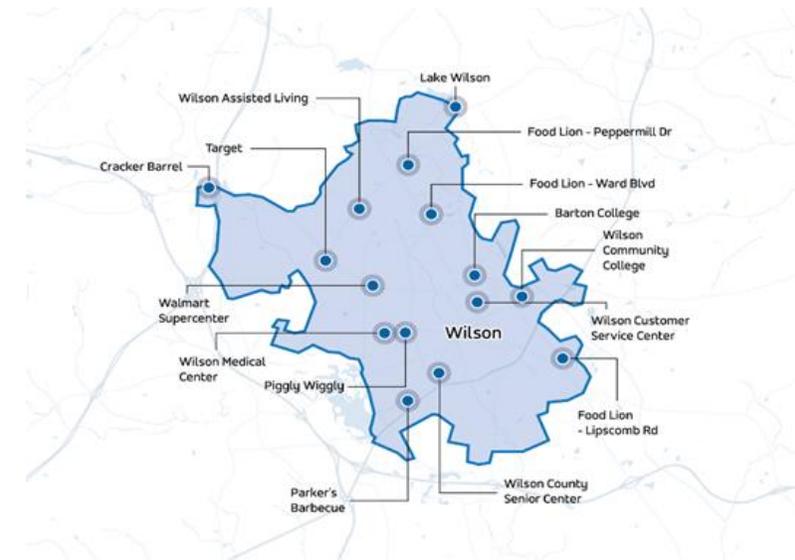
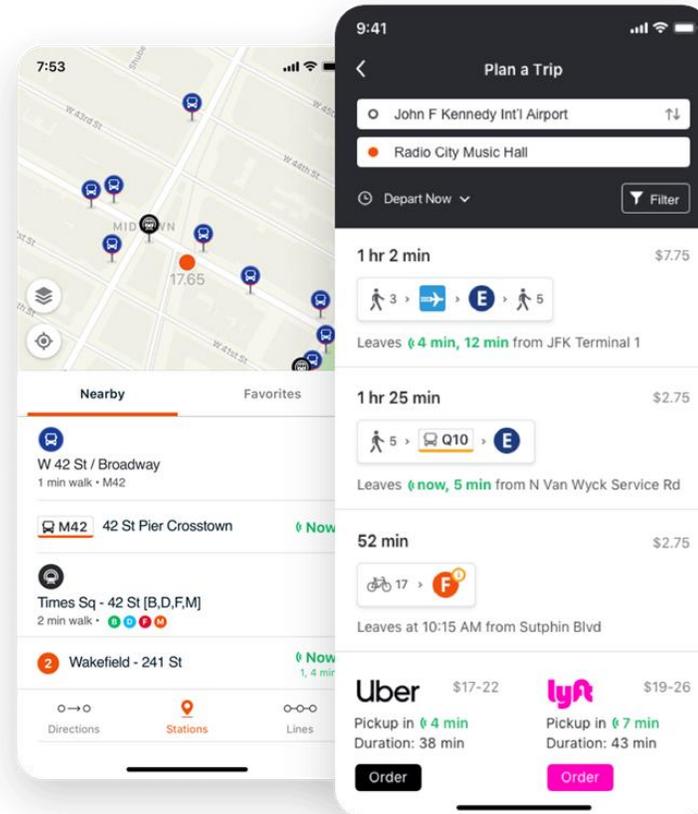
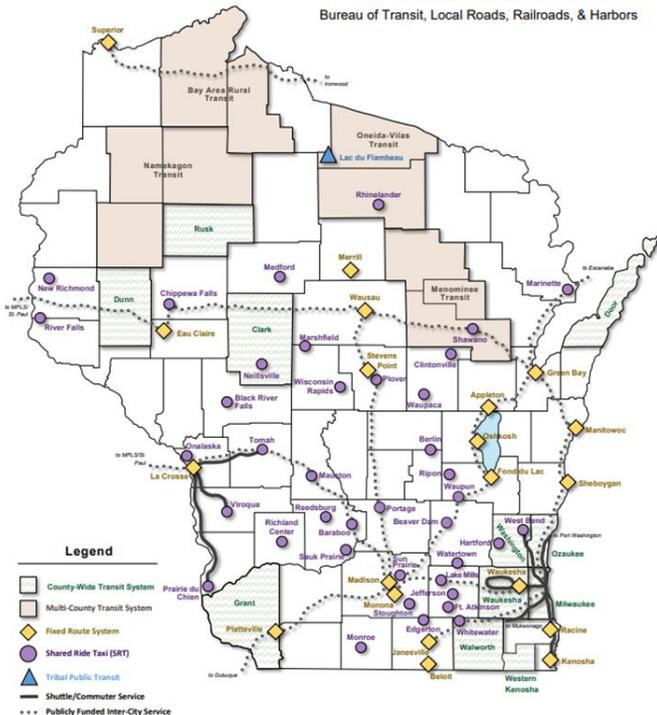
Coordinated Scheduling

Mobility On-demand



Wisconsin Public Transit Systems 2021

Wisconsin Department of Transportation
Bureau of Transit, Local Roads, Railroads, & Harbors





Next Steps



Interviews

USERS

- **ARC of Laramie County**
 - Comea Shelter
- **Wyoming – Veterans Affairs**
- **Wyoming Center on Aging**
- **Wyoming Department of Family Services**
- **Wyoming Department of Health – Aging**
- **Wyoming Department of Health – Behavioral Health**
- Wyoming Governor’s Council on Developmental Disabilities
- **Wyoming Homelessness Collaborative (CoC)**
- Wyoming Institute for Disabilities
- Wyoming Department of Workforce Services

PROVIDERS

- **Goose Creek Transit**
- Meeteetse Recreation
- **Niobrara Senior Center**
- **RENEW**
- **Southern Teton Area Rapid Transit (START)**
- Southwest Sublette County Pioneers
- **Star Valley Senior Citizens**
- **Sweetwater County Transit Authority Resource (STAR)**
- Ten Sleep Senior Center
- **University of Wyoming**
- **Wind River Tribal**



Next Steps

- **Interviewing Providers** and **Advocacy Groups**
- Assessing **Needs** and **Challenges**

- Next PAC Meeting: Week of June 13
 - In-Person during training in Sheridan